

TO: ALL LOOKOUT MOUNTAIN WATER DISTRICT CUSTOMERS

SUBJECT: **TTHMs/HAA5s 2023 1st Quarter Results and Update**



Dear Customer:

Lookout Mountain Water District (District) received the results of the 1st quarter 2023 water quality sampling. We are still not meeting our water quality standards and are increasing our efforts with the state to address both the short- and long-term causes. The District is committed to providing the best quality water possible and we promise to do everything we can to get these issues solved.

Total trihalomethanes (TTHMs) were 46.1 micrograms per liter (µg/L), so are now below the maximum contaminant level (MCL) of 80 µg/L. Unfortunately, total haloacetic acids (HAA5s) were 77 µg/L and are now above the MCL of 60 µg/L. As the rolling averages for both parameters are still above the respective MCLs, a formal notification letter will be required by the Colorado Department of Public Health and Environment (CDPHE) and sent out separately at a later date.

The District suggests continued filtering of tap water used for drinking and cooking through an activated carbon filter that is certified by the National Science Foundation for TTHMs removal. Using bottled water is also an option. The \$50.00 rebate for purchasing NSF-53 certified filters remains open through June 30, 2023. **An additional \$50.00 rebate (\$100.00 total per customer) is now available through December 31, 2023,** and may be used for additional faucet or countertop filters, or on a previous eligible expense that exceeded \$50.00 (e.g., a whole-house filter or additional individual filters). Nancy will automatically credit an additional \$50 to the accounts of customers who previously submitted receipts for \$100 or more, and others can submit a receipt via email (info@lookoutmountainwaterdistrict) or U.S. mail.

CDPHE issued an Enforcement Order (EO) to the District on February 13, 2023, because of the repeated MCL exceedances. Working with CDPHE, we proposed several corrective actions that are included in the EO and will be implemented starting this month and through the rest of 2023. The District will continue to pursue funding for the main line replacement recommended in the master plan, which is anticipated to have the most dramatic effect on reducing TTHMs and HAA5s.

Flushing of the main line is one of the corrective actions and is scheduled for April 2023. Flushing will remove all existing water from the pipes and storage tank and replace it with freshly treated water. Flushing will also stir up and remove accumulated sediment in the main line. Customers may notice cloudy water during and after that time.

The District is committed to improving the water quality delivered to its customers and will keep all informed as we work through addressing this issue. We will provide another update in mid-June 2023 after the next quarterly water quality analytical reports are received. The District will also inform customers regarding flushing activities as the time nears, and when and where cloudy water is expected.

Sincerely,

Lookout Mountain Water District